



Signature Keynotes

Diane A. Ross, Keynote Speaker Difficult Conversations Expert

Diane A. Ross, author of *The Elephant of the Office: Super-Simple Strategies for Difficult Conversations at Work*, is a reformed litigator who left the courtroom after a successful 14-year career.

Diane pairs honesty with proven practices to navigate all sorts of complicated and anxiety-provoking situations. During her keynotes, she helps attendees experience greater productivity at work and happiness at home with proven, easy techniques that can be immediately implemented after the session.

Diane is a Certified Executive Coach and trained in Advanced Negotiation and Mediation at Harvard Law School.



Diane was the perfect closing speaker for The Institute of Internal Auditors Financial Services Exchange Conference. Her presentation on managing difficult discussions delivered immediately actionable strategies for attendees who often deal with difficult conversations. Diane was dynamic, engaging and she delivered immense value to our event. We look forward to working with her in the future.



Sheena Majette
DIRECTOR -
CONFERENCES,
Institute of Internal Auditors

3 Secrets to Managing Reactions in Difficult Conversations

Discover the top three secrets of navigating the toughest part of difficult conversations: the other person's reaction! Learning these three easy tricks will give attendees the tools to manage these conversations with courage, poise, and power.

ABC's of Difficult Conversations

Learn the framework you need to make your difficult conversations effective and to the point. From choosing the right words to presenting what you need to say, the ABCs give you practical, easy to apply language suitable for any scenario.

Be Your Own Superhero

Filled with helpful communication hacks that can change your life, Diane shares her journey from litigator to difficult conversation expert. These valuable techniques give attendees the skills they need to have fearless conversations and the inspiration to create their own change.

To Book Diane For Your Event



Set up a discover call with Diane at <http://meetme.so/DianeARoss>



Or call us at **604 379 9777**